



**STAGECOACH**  
GENERAL IMPROVEMENT DISTRICT

5000 Navajo Trail • Stagecoach, Nevada 89429  
(775) 629-0849 • Fax: (775) 629-0433

Email: [SGID@pyramid.net](mailto:SGID@pyramid.net) • Web: [Stagecoachgid.com](http://Stagecoachgid.com)

To our Customers:

To support customers experiencing a financial hardship or isolation as a result of the Coronavirus (COVID-19) threat, Stagecoach General Improvement District has temporarily suspended water shut-offs due to an inability to pay. We will also temporarily waive late fees.

We encourage any District Customer that may be experiencing a financial hardship as a result of the Coronavirus (COVID-19) to contact us via telephone @ 775 629-0849 or email @ [office@stagecoachgid.com](mailto:office@stagecoachgid.com) to discuss payment options and to make alternative payment arrangements.

Our Office Lobby is currently closed to foot traffic until further notice. Staff is still available M-F, 9am-5pm via telephone @ (775) 629-0849 or email @ [office@stagecoachgid.com](mailto:office@stagecoachgid.com) to assist you.

If you have a Water-related Emergency, please call: Joe @ 775 721-1612 or Jim @ 775-720-7617 (These numbers are for EMERGENCY ONLY)

You can pay your bill via the following options:

1. Telephone @ (775) 629-0849
2. Online @ [stagecoachgid.com](http://stagecoachgid.com) (Be sure you are not on DOXO.com – they will charge you a fee). There is not fee to pay on [stagecoachgid.com](http://stagecoachgid.com)
3. By Mail to SGID, 5000 Navajo Trl., Stagecoach, NV 89429
4. In the drop box located next to the office door

According to Health Officials, COVID-19 is primarily transmitted person to person. There is NO indication that transmission can occur via drinking water supplies.

SGID's drinking water is treated using chlorination, which is effective at removing contaminates from water. Chlorination is extremely effective at destroying viruses and microorganisms during the water treatment process and maintaining disinfection throughout the water system.

SGID does not anticipate any current scenario that would interrupt water availability to our community. We are committed to ensuring your water quality, reliability and security.

Information about COVID-19 prevention and treatment can be found at <https://www.cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html>.

Sincerely,

Teri A. Hurt

Manager

Stagecoach General Improvement District