

Stagecoach General Improvement District

July 2024 newsletter

Friendly Reminder

Effective July 1st the new policy changes go into effect.

- *Base rate allotment will be 18,000 gallons
- *Payment cutoff time will be 4pm on the last Business day of the month
- *Re-Connect fee will be \$50.00
- *New account fee will be \$35.00
- *Hook-up fees will be \$7,500.00 per lot

If you have any questions regarding these changes please feel free to call the office @ 775-629-0849



OUR OFFICE WILL BE CLOSED ON THE FOLLOWING HOLIDAYS:

- July- Thursday 4th Observance of Independence Day
- Sept- Monday 2nd Labor Day

UPCOMING BOARD MEETINGS- are the second Thursday of each month. They are held at the SGID Office and start at 3:30pm. Please visit the website or call the office for Agenda.

- July- Thursday the 4th
- Aug- Thursday the 8th
- Sept- Thursday the 12th

Agendas for Meetings are always posted @www.stagecoachgid.com
You can request personal notifications by calling the office @ 775-629-0849 or Email Tina@stagecoachgid.com Request must be renewed every 6 months.

WHAT IS COMING OUT OF YOUR FAUCETS??

If you want to know more about what's in your water, you can look at our Consumer Confidence Report.

CONSUMER CONFIDENCE REPORT IS AVAILABLE @ www.stagecoachgid.com or on the counter of our office @ 5000 Navajo Trail, Stagecoach NV 89429

Suspicious Activity??

If you notice a wet spot, suspect a leak, or see someone taking water from a hydrant please call our office @ 775-629-0849, the afterhours person, or Lyon County Sherrif's @ 775-463-6620.

HOT DAYS ARE ON US!!!

Please make sure you are checking your cooler floats, as a stuck cooler float could waste as much water during the summer months as a broken pipe in the WINTER.

Please make sure that you are aware of the location of your customer shut-off valve. If not, please call the office @ 775-629-0849 and we will send Joe or Steven out to show you. If you have a customer shut-off valve and call one of the technicians out after hours or on the weekend you will incur an after-hours call out fee on your bill.

MONEY SAVING LANDSCAPING TIPS

When designing your yard and planning you should try and look for drought tolerant lower water consuming vegetation, there are many available that with a little creativity can make your yard the envy of the neighbors. Planting trees, bushes and flowers that are native to our area can help reduce water consumption and the long-term cost of maintenance. Washoe State Tree Nursery has a variety of low-cost options available to help with landscaping. Please visit them at the link below.

<https://forestry.nv.gov/wasjpe-state-tree-nursery>

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CUSTOMER FEEDBACK

COMING SOON ON OUR WEBSITE

We will soon be putting together a customer feedback survey on our website to hear your thoughts and input about our customer service.

You will be able to go to stagecoachgid.com and let us know how we are doing and what you as customers think we need to improve on.

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EQUAL PAYMENT PLAN

We offer an EPP to help you keep your budget on track. If you have had service for at least one year and find it hard to pay high seasonal bills, we can average your bills to help you pay over an extended time period. Call the office @ 775-629-0849, for more details.

If you already have a EPP in place we will be sending out new agreement forms with the July bills. So please make sure and fill those out and get them back to us.

If you see or hear something, in the internet world that we live in and makes you question if it is correct or incorrect information. Please feel free to contact our office for verification. 775-629-0849

If you have a WATER related EMERGENCY you can call Joe @ 775-721-1612 or Steven @ 775-720-7617 Otherwise leave a message on our answering machine and we will get back to you the next business day.

***** RAFFLE WINNERS *****
Jan – ***George & Betty Wilson***
Feb – ***Thorton W Garrett***
Mar – ***Linda Mullins***
Apr- ***Brenda & James Moore***
May- ***Carlene Fay Lee***
June- ***Roland Bergmeier***
You too can be a lucky winner – Pay your bill before the 25th of the month and you will be entered into the Raffle. Anyone paying online, by telephone or through their bank’s online bill-pay, is also entered. Raffle Winners receive a \$65.00 credit on their next month’s water bill.